# Hannah D. Cox

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## **Educational Background**

Indiana University-Purdue University Indianapolis, May 2008-expected graduation June 2010

Masters of Library Science M.A. in Public History

Ball State University, May 2004-current, thesis in development on the Miami Nation of Indians of Indiana and their sacred spaces

M.A. in Anthropology with an emphasis on Native American Studies

Ball State University, August 2002-May 2004

B.S. in Anthropology B.S. in History

Ivy Tech Community College, August 1998-May 2002

North Miami High School, graduated May 1998

#### **Employment History**

Indiana State Library Conservation Laboratory, Volunteer and Spring 2010 Library Science Intern, June 2009-April 2010.

• Learn and apply conservation and preservation principles and techniques to a variety of library materials. Techniques include dry cleaning, mending, and creating a variety of housings for 19th and 20th century circulating and special collections materials.

Indiana University-Purdue University at Indianapolis, Public History Intern for the Frederick Douglass Papers Project, June 2008-December 2008.

- Researched people, places, buildings, and events of historical significance referenced in the first printing of <u>The Life and Times of Frederick Douglass</u>.
- Wrote annotations for these references to be published in the upcoming annotated version of <u>The Life and Times of Frederick Douglass</u>.

Ball State University, Archives and Special Collections Supervisor, June 2007-June 2008.

 Managed daily operation of Archives and Special Collections in absence of the Assistant Dean for Digital Initiatives and Special Collections.

# **Employment History (Continued)**

- Provided primarily local history reference service and research assistance to students, faculty, staff, and the general public.
- Coordinated the exhibit program, which included research, material selection, writing text, design, and installation of exhibits throughout the Library.
- Interviewed and hired students and graduate assistants.
- Trained and supervised students and graduate assistants in archival processing, reference service, exhibit preparation, scanning, and other duties.
- Managed the arrangement and description of archives and manuscript material according to professional standards and practices.
- Transcribed oral histories, including those of a sensitive nature.
- Created descriptive finding aids (paper, electronic, and web-based) to archives and special collections material, according to archival guidelines.
- Participated in the selection, organization, and preparation of manuscripts, photographs, and other material for digitization.
- Developed web-based exhibits for promotional and educational purposes.
- Supervised indexing and digitizing of selected archival materials.

STAR Financial Bank, Customer Service Representative, December 2006-June 2007.

- Processed daily customer transactions, such as deposits, withdrawals, and payments.
- Fielded customer questions and provided account information.
- Resolved customer concerns and complaints.

Ball State University, Archives and Special Collections, Graduate Assistantship, August 2004-May 2006.

- Provided reference assistance to students, faculty, staff, and the general public.
- Processed large collections according to professional standards and practices.
- Transcribed Civil War letters for the U.S. Civil War Resources for East Central Indiana Grant Project, proofread them, and assisted in preparing them for digitization.
- Assisted with the creation and installation of displays.
- General office duties such as photocopying, scanning, and answering telephones.

Ball State University, Learning Center, Tutor, August 2003-May 2004.

• Instructed undergraduate students in study methods and techniques, with a focus in the areas of History and Anthropology.

#### **Employment History (Continued)**

Gentiva Home Health Services, Homemaker, September 2002-July 2003.

 Assisted elderly and/or disabled people with daily activities such as personal care and homemaking duties.

Companion Home Health Care, Homemaker, August 2000-August 2002.

- Assisted elderly and/or disabled people with daily activities such as
  personal care and homemaking duties; kept them company by reading to
  them, watching television, or participating in other activities enjoyed by
  the client.
- Ensured safety precautions were observed to the extent possible while client was alone.

Sagamore (now Beacon) Federal Credit Union, Loan Clerk/Teller, January 1999-August 2000.

- Began as a teller, with duties including making deposits, withdrawals, payments, etc.
- Performed receptionist duties on a multi-line system.
- Promoted to Loan Clerk, which involved processing the loan paperwork, closing loans, and fielding customer's questions regarding their loans or vehicle values.
- VISA department assistant, which included processing credit card payments, transmitting payments once daily by a specific time, and fielding customer questions regarding credit cards.

### **Affiliations**

American Association for State and Local History American Library Association Society of American Archivists Special Libraries Association

#### **Awards and Honors**

2009 Indiana's Librarians Leading in Diversity (ILLID) Fellowship 2004 recipient of the Maggie Ringger Scholarship to participate in an anthropological field study with six Southwest Native American tribes.

## **Presentations**

October 2009 Indiana Library Federation Conference. Indiana's Librarians Leading in Diversity Fellowship Presentation.